

भारत सरकार
अंतरिक्ष विभाग
सतीश धवन अंतरिक्ष केंद्र शार
श्रीहरिकोटा रेंज डा.घ. 524 124
श्री पोट्टि श्रीरामुलु नेल्लूर जिला, आं.प्र., भारत
दूरभाष : +91-8623 245060 (6 जं)
फैक्स : +91-8623 222099



Government of India
Department of Space
Satish Dhawan Space Centre SHAR
Shriharikota Range P.O. 524 124
SPSR Nellore Dist., AP, India
Telephone : +91-8623 245060 (6 Lines)
Fax : +91-8623 222099

निविदा सूचना सं. TENDER NOTICE NO. SDSC SHAR/Sr.HPS/PT/RO-VALF/42/2026-27

भारत के राष्ट्रपति की ओर से प्रधान क्रय एवं भंडार, सतीश धवन अंतरिक्ष केंद्र श्रीहरिकोटा निम्नलिखित वस्तुओं के लिए ऑनलाइन निविदाएं आमंत्रित करते हैं/On behalf of President of India, Head Purchase and Stores, SDSC SHAR, SRIHARIKOTA invites on line quotations for the following: -

क्र.सं. SI No	संदर्भ सं. Ref. No.	विवरण Description	मात्रा Qty.
01	SDSC SHAR /VALF PURCHASE /VALF/ 2026000663 [Public Tender - Single Part]	Supply of colored corrugated GI Steel Sheet (Roofing Sheet)	30 Nos.

निविदा दस्तावेजों को डाउनलोड करने की अंतिम तिथि Last Date for downloading of tender documents : 23.06.2026 at 16:00 hrs.
ऑनलाइन निविदा जमा करने की अंतिम तिथि Due Date for submission of bids online : 23.06.2026 at 16:30 hrs.
निविदाएं खोलने की नियत तिथि Due Date for opening of tenders : 24.06.2026 at 11:00 hrs.

निविदाकार के लिए निर्देश Instructions to Tenderers:

निविदाएं ईजीपीएस के माध्यम से ही भेजी जाएं तथा कोई निविदा शुल्क लागू नहीं होगा।
Bids shall be submitted on line through EGPS only and No tender fee shall be applicable.

- कार्य के सम्पूर्ण विवरण/जानकारी तथा नियम व शर्तों इत्यादि के लिए संलग्न अनुलग्नक को देखें। / For full details/scope of work and terms and conditions etc., please see the enclosed annexures.
- इच्छुक निविदाकार इसरो की ई-खरीद वेबसाइट इसरो न्यू ई-प्रोक्यूरमेंट www.eproc.isro.gov.in से ई-निविदा डाउनलोड और अपनी निविदा ई-खरीद पोर्टल पर ऑनलाइन जमा कर सकते हैं। डाक / वाहक / स्वयं द्वारा प्राप्त निविदाओं पर विचार नहीं किया जाएगा। / Interested tenderers can download the e-tender from ISRO e-procurement website ISRO NEW E-PROCUREMENT www.eproc.isro.gov.in and submit the offer on line in the e-procurement portal. Offers sent physically by post/courier/in person will not be considered.
- निविदा दस्तावेज इसरो की वेबसाइट www.isro.gov.in इसरो न्यू ई-प्रोक्यूरमेंट वेबसाइट www.eproc.isro.gov.in तथा सतीश धवन अंतरिक्ष केंद्र शार की वेबसाइट www.shar.gov.in पर भी उपलब्ध हैं। इन्हें केवल ई-खरीद पोर्टल से डाउनलोड और निविदा ऑनलाइन जमा कर सकते हैं। / Tender documents are also available on ISRO website www.isro.gov.in ISRO New e-procurement website www.eproc.vssc.gov.in and SDSC SHAR, Sriharikota website www.shar.gov.in. The same can be down loaded and offer submitted on line in the new e-procurement portal only.
- निर्धारित तिथि/समय के पश्चात प्राप्त बोलियों पर विचार नहीं किया जाएगा। / Quotations received after the due date/time will not be considered.
- प्रधान क्रय एवं भंडार, सतीश धवन अंतरिक्ष केंद्र श्रीहरिकोटा के पास किसी भी या सभी निविदाओं को स्वीकार / अस्वीकार करने का अधिकार है। / Head, Purchase and Stores, SDSC-SHAR, Sriharikota reserves the right to accept or reject any/or all the quotations.
- GeM ARPTS Report ID: GEM/GARPTS/14052026/YH3ZRM5HBAL

दिनांक DT: 27.05.2026


प्रधान क्रय एवं भंडार
HEAD PURCHASE AND STORES

**GOVERNMENT OF INDIA
DEPARTMENT OF SPACE
SATISH DHAWAN SPACE CENTRE SHAR SRIHARIKOTA (SDSC SHAR)
NELLORE**

Tender for Supply of colored corrugated GI Steel Sheet (Roofing Sheet)

Bids to be submitted online

Tender No.: SDSC SHAR/VALF PURCHASE/SH202600066301 dated 29-05-2026

B. Tender Attachments

NA

Instructions To Vendors

1. STANDARD TERMS & CONDITIONS

1. 1. OUR GST NUMBER: 37HYDF00385A1DZ- SDSC SHAR SRIHARIKOTA

2. Email for communication: psovalf(at)shar.gov.in

3. Instruction to Indigenous Suppliers:

A) Payment Terms shall be as specified in RFP. If not specifically mentioned Our Normal payment term is 100 percent within 30 days after receipt and acceptance of the item at our site. Please confirm acceptance in your quotation.

B) Purchase - Price preference to MSEs

Purchase - Price preference will be applicable to the product reservation admissible to the Micro and Small Enterprises. Purchase - Price Preference shall be extended to the MSEs under the Public Procurement Policy for MSEs formulated under the Micro, Small and Medium Enterprises Development Act, 2006. The participating MSEs in a tender, quoting price within the band of L-1 plus 15 percent may also be allowed to supply a portion of the requirement by bringing down their price to the L-1 price, in a situation where L-1 price is from someone other than an MSE. Such MSEs may be allowed to supply up to 25 percent of the total tendered value. In case of more than one such eligible MSE, the supply will be shared equally.

Micro and Small Enterprises which have technical capability to deliver the goods and Services as per prescribed technical and quality specifications and may not be able to meet the qualification criterion relating to prior experience minus prior turnover may be relaxed as per guidelines issued by Ministry of MSMEs and as amended from time to time.

Interested vendors shall specifically claim the benefit with supporting documents.

C) Purchase - Price preference to Make-in-India Products:

Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders - Notifications issued by concerned Nodal Ministry for specific Goods - Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50 percent. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rupees 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in-India) order 2017 dated 04.06.2020 and amendments thereof. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence

over this clause.

D) Instruction to Foreign Suppliers-(if allowed as per RFP)

a) Payment Terms shall be as specified in RFP. If not specifically mentioned Our normal payment term is SIGHT DRAFT, Please confirm acceptance in your offer, if you insist for L - C, and all bank charges shall be to your account. Confirm acceptance.

b) Please specify whether any export clearance is required in case of an order on you.

c) Warranty - Guarantee applicable for the item shall be mentioned in your offer

d) Special Certification for packing Material : as per Plant Quarantine (Regulation of Control into India) Order 2003, Articles packed with packing material of plant origin namely, hay, straw, wood shavings, wood chips, saw dust, wood waste, wooden pallets, Dunn age Mats, wooden packages, coir pith, pear or sphagnum moss etcetera, will be allowed entry by Customs only with a Phytosanitary Certificate. In case of a Purchase Order, if you propose to us any of the above material for packing such a certificate issued by your local Plant Quarantine Authority shall be furnished.

e) Confirm whether any Export License is required and for which End User Certificate is to be provided by us, in case of an Order on you. (Enclose format for EUC, if applicable)

f) Either Indian Agent on behalf of the foreign principals or the foreign principal directly can quote against this order, but not both. In either case an Indian agent cannot represent more than one principal against the same tender.

g) In case the quote is in INR we prefer to execute the same on HSS Basis and for which Concessional Customs duty as per Notification number 50 - 2017 Customs dated 30.06.2017, Serial Number 539(A) as amended by Notification number 05 - 2018 dated 25.01.2018 and vide Notification No.05-2025 dt.01.02.2025 and 45-2025 dtd 24.10.2025. In case the quote is on Indian Rupee (Outside High Sea Sale), the price shall include taxes and duties if any. We shall not be able to provide any duty or IGST tax exemption - concession certificates. If the item quote is of USA make, please quote for all-inclusive price since we prefer to get the item on FOR destination basis.

h) Any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with Competent Authority as specified in Office Memorandum number F.No.6 - 18 - 2019-PPD, Ministry of Finance, Department of Expenditure, Public Procurement Division dated 23rd July 2020. All the conditions mentioned in the above OM is applicable for this tender.

E) Common terms to Indigenous and foreign suppliers:

a.Warranty

You shall provide applicable warranty for the items offered by you without fail. For the applicable period you shall provide necessary warranty certificate.

b.Performance Bank Guarantee

Towards the performance of the systems during the warranty period you shall submit a performance bank guarantee equivalent to 3 percent of the order value to cover the warranty period. This PBG shall be interest free and the same shall be returned to you on successful completion of all contractual obligations. The said PBG shall have a further claim period of 2 months.

c.Security Deposit

On acceptance of the order, you shall submit an interest free amount equivalent to 3 percent of the

total contract - order value towards security deposit. This security deposit is collected towards the performance of the Contract. The said Security Deposit shall be submitted either in the form of Bank Guarantee - Demand Draft - FDR receipts duly endorsed in the name of the centre. The Security Deposit will be returned to you on successful completion of the Contractual obligations; failing which it shall be forfeited - adjusted.

4. Offer Validity

Your offer shall be valid for 180 days in case of 2 part - 90 days in case of single part from the date of tender opening. In case your offer validity is less than the mentioned above, the said offer is liable for rejection which may please be noted.

5. Liquidated Damages:

If you fail to deliver the ordered items satisfactorily within the time specified or any extension thereof, Liquidated Damage at 0.5 percent (zero point five percent) of the order value or part thereof the undelivered items for each calendar week of delay shall be recovered from your bill. However total Liquidated Damage shall not exceed 10 percent (ten percent) of the order value.

6. FORCE MAJEURE:

Should a part or whole work covered under this contract be delayed in delivery - completion of work due to reasons of Force majeure which shall include legal lockouts, strikes, riots, civil commotion, fire, accidents, quarantines, epidemic, acts of God and War, stoppage of deliveries by the Government, freight embargoes etcetera; the delivery period - completion of work referred to in this Contract shall be extended by a period not in excess of duration of such Force Majeure. The occurrence shall be notified by either party within reasonable time.

Note:

I. Offers received through post, courier, fax or email will not be considered.

II. Technical and commercial bid (Part-I) shall not contain any price details. Optional accessories or other price details, if any shall be uploaded in Supporting documents related to Price Bid, to be opened along with Price Bid.

III. In respect of FIM being issued, the fabricator shall submit Bank Guarantee for equivalent sum compulsorily. In case, submission of Bank Guarantee is not possible, the reasons there for shall be clearly mentioned. However, for such cases the fabricators at their cost shall secure such FIM through Insurance Policy with Director, SDSC SHAR as beneficiary. In case of PSU and Government Organization, Indemnity Bond in lieu of Bank Guarantee is acceptable. Balance FIM - Scrap, if any shall be returned along with the supply of the items. Please confirm acceptance in your quotation.

IV. SDSC SHAR shall have the right to place part order among the parties for the items for which they are the lowest.

V. TERMS AND CONDITIONS IN THE RFP SHALL PREVAIL OVER OTHER TERMS AND CONDITIONS (in case of any contradiction or ambiguity)

2. General Instructions to Vendor

1. Instructions to tenderers

TeleNo.08623-225174/225127

Fax No.08623-225170/22-5028

e-Mail ID : hps@shar.gov.in, sselvan@shar.gov.in, psovalf@shar.gov.in

1. Interested tenderers may, at their option, login to <https://eproc.isro.gov.in> and submit your offers.

2. TENDER FEE IS NOT APPLICABLE.

3. EARNEST MONEY DEPOSIT IS NOT APPLICABLE IF NOT MENTIONED IN THE RFP SPECIFICATION.

4. Indian agents while quoting on behalf of their principals are requested to attach Principals original quote, necessary authorization letter from their Principals, copy of agency agreement etc. in their bid.

5. TWO PART BIDS: In case of Two part tender, price details shall not be uploaded in the Technical & Commercial Bids (Part I), failing to which the bid will be treated as INVALID.

6. The offer should be valid for a minimum period of 180 days for 2 part / 90 days for single part from the date of opening.

7. Due date & time: Sufficient time has been allotted for Bid submission. Vendors are requested to complete Bid submission well in advance. Last minute requests for due date extension citing server problems etc. will not be entertained. Bids will not be entertained after the due date and time.

7 (A). Request for the extension of the due date will not be considered.

8.

(a) Bid Opening for Public Tender: In case of Public Tender-Two Part Tenders: Technical and Commercial Bids will be opened on the first day specified for Tender opening. Interested vendors can attend the tender opening session to know the bidding details (Bidders presence is not mandatory to consider the quote for evaluation). Price Bid opening of the selected vendors will be scheduled later and it will be intimated to the selected Bidder (s).

(b) For Limited Tender: Bidders participation is not allowed.

9. Prices are required to be quoted according to the units indicated.

10. Preference will be given to those tenderers offering supplies from ready stocks and on the basis of FOR destination delivery at site.

11. (a) All available technical literature, catalogues and other data in support of the specifications and detail of the items should be furnished as attachments.

(b) Samples, if called for, should be submitted free of all charges by the tenderer and the Purchaser

shall not be responsible for any loss or damage thereof due to any reason whatsoever. In the event of non-acceptance of tender, the tenderer will have to remove the samples at his own expense.

(c) Approximate net and gross weight of the items offered shall be indicated in your offer. If dimensions details are available the same should be indicated in your offer.

(d) Specifications: Stores offered should strictly conform to our specifications. Deviations, if any, should be clearly indicated by the tenderer in their quotation. The tenderer should also indicate the Make/Type number of the stores offered and provide catalogues, technical literature and samples wherever necessary. Test certificates wherever necessary should be attached. Whenever options are called for in our specifications, the tenderer should address all such options. Wherever specifically mentioned by us the tenderer could suggest changes to specifications with appropriate response for the same.

12. The purchaser shall be under no obligation to accept the lowest or any tender and reserves the right of acceptance of the whole or any part of the tender or portion of quantity offered and the tenderers shall supply the same at the rates quoted.

13. All amounts shall be indicated both in words as well as in figures. Where there is difference between amounts quoted in words and figures, amount quoted in words shall prevail.

14. The tenderer will be required to furnish a document containing the name of his bankers as well as the latest income-tax clearance certificate duly counter signed by the Income-tax Officer of the Circle concerned under the Seal of his office, if required by the Purchaser.

15. The Purchaser reserves the right to place order on the successful tenderers for additional quantity up to 25% of the quantity offered by them at the rates quoted.

16. Sr. Head, Purchase and Stores, SDSC SHAR SRIHARIKOTA reserves the right to accept or reject any bid in part or full without assigning any reason thereof.

17. Any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with Competent Authority as specified in Office Memorandum no.F.No.6/18/2019-PPD, Ministry of Finance, Department of Expenditure, Public Procurement Division dated 23rd July 2020. All the conditions mentioned in the above OM is applicable for this tender.

C. Bid Templates

C.1 Technical Bid - Supply of colored corrugated GI Steel Sheet (Roofing Sheet)

1. CLICK BOND FASTENERS Supply of colored Corrugated GI Steel Sheet size of 14ft*3.5ft (L*W)

Document : [Annexure-I](#)

Supporting Documents required from Vendor

- 1. Filled, signed & stamped copy of Annexure-I**
- 2. Technical Data sheet (Catalogue)**
- 3. Quotation**
- 4. UDYAM certificate if claiming Purchase preference under MSE policy**

5 additional documents can be uploaded by the vendor

C.2 Commercial Terms / Bid

Sl. No.	Description	Compliance	Vendor Terms
1	The item shall be warranty against any manufacturing defects for a period of minimum ONE year from the date of receipt and acceptance at SDSC SHAR.	Yes / No / Explain	
2	The item should be recently manufactured at the time of supply.	Yes / No / Explain	
3	The item should be well packed and shall be wrapped in a suitable bag/pack to avoid damage in transit.	Yes / No / Explain	
4	The item should be free from any damage, if found it shall be replaced.	Yes / No / Explain	
5	HSN/SAC code shall be indicated for each item and accordingly mention the GST Rate applicable as per prevailing guidelines.	Yes / No / Explain	
6	Please confirm here whether your quoted "UNIT PRICE" in our Price Bid is EXCLUDING GST or INCLUDING GST. ----- NOTE: If you are not clearly stating "GST is Inclusive OR Extra in basic cost" it will be treated as "GST is included in the quoted Basic/Unit cost in the price bid". Your offer will be evaluated as INCLUSIVE OF GST.	Yes / No / Explain	
7	Delivery Term FOR : SDSC SRIHARIKOTA (MANDATORY)	Yes / No / Explain	
8	Packing and Forwarding(P & F) charges, extra if any, please mention percentage in price-bid. Please note that in case of Two part tenders, only percentage should be mentioned otherwise those offers shall be summarily rejected.	Yes / No / Explain	
9	Freight charges, extra if any, please mention percentage in price-bid Please note that in case of Two part tenders, only percentage should be mentioned otherwise those offers shall be summarily rejected.	Yes / No / Explain	
10	Delivery Period required for delivery of the items/completion of total scope of work:	Yes / No / Explain	
11	Payment Term 100% payment shall be made through RTGS within 30 days of receipt and acceptance of the item at our site.	Yes / No / Explain	

12	Warranty/Guarantee: Warranty/Guarantee for the offered item shall be from the date of acceptance of the item at our site for a minimum period of one year or specified in the tender document.	Yes / No / Explain	
13	Liquidated Damages (LD) :- Since delivery is the essence of this order, LD @ 0.5% per week or part thereof subject to a maximum of 10% of the order value for the delayed period of supply.	Yes / No / Explain	
14	Performance Bank Guarantee (PBG) You have to submit a BG/DD/FDR in lieu of PBG from a Nationalized / Scheduled Bank for 3% of the order value at the time of supply valid till the completion of warranty period plus 60 days towards claim period.	Yes / No / Explain	
15	Insurance Being a Govt. Of India Dept., Insurance is not required at our cost. Please ensure the safe delivery of the ordered item with proper transport worthy packing.	Yes / No / Explain	
16	Validity of Offer In case of single part tender - the validity of offers/tenders should be 90 days. In case of two part tender - 120 days from the date of opening of Part-I bid and 60 days from the date of opening of Part-II bid. Tenders shorter than offer validity mentioned above will not be considered for evaluation.	Yes / No / Explain	
17	The bidder shall provide compliance to Order No. F.No.7/10/2021 PPD dated 23.02.2023 and amendments thereof by Ministry of Finance, Department of Expenditure, Public Procurement Division regarding restrictions on procurement from a bidder of a country which shares a land border with India and comply to all the provisions of the Order. In this regard, you shall certify that the bidder entity is not from such a country or, is from such a country, has been registered with the Competent Authority.	Yes / No / Explain	
18	As per the above Order, are you (the Bidder/Company/Entity) OR offering product/service is from such a Country sharing Land border with INDIA.	Yes / No / Explain	

19	<p>Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the BIDDER MUST BE MANUFACTURER OF THE OFFERED PRODUCT in case of bid for supply of goods. TRADERS ARE EXCLUDED from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence along with UDYAM REGISTRATION in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1 plus 15% (Selected by Buyer) of margin of purchase preference/price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total QUANTITY.</p>	Yes / No / Explain	
20	<p>Are you claiming MSME Preference for this tendered item/service?</p> <p>Note: You should have been the MANUFACTURER of the offered product or SERVICE Provider of the said service (in service tender) as per your MSME Registration. (If YES, valid Udyam Registration documents shall be uploaded. Otherwise your claim will not be considered. False declarations will be in breach of the Code of Integrity under Rule 175(1)(i)(h))</p>	Yes / No / Explain	
21	<p>Please Select for the offered Product whether you are: (1) Manufacturer (2) Authorized Agent (3) Distributor (4) Dealer (5) Reseller (6) Others</p>	Yes / No / Explain	
22	Remarks If any	-	

23	Please provide valid/currently using E-mail Id & Contact no. for seeking further clarifications if any	-	
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C.3 Price Bid

Sl. No.	Item	Quantity	Unit Price	Currency	Total Price	P&F IN PERCENTAGE	FREIGHT PERCENTAGE	Remark
1	CLICK BOND FASTENERS Supply of colored Corrugated GI Steel Sheet size of 14ft*3.5ft (L*W)	30.00 Nos.		-				

**ANNEXURE-I:
TECHNICAL SPECIFICATION**

Title: Supply of colored corrugated galvanized steel sheet designation as Grade-Corrugated Ordinary (GC) as per IS: 277

S. No.	Description	Specification/value	Compliance by the supplier
Technical Specification			
1.	Indian Standard	IS: 277	
2.	Designation & Grade of Sheets Metal	Corrugated & Ordinary (GC)	
3.	Class of Coating	275	
4.	ISI Marked	Yes	
5.	Depth of Corrugations Sheet (min.)	17.5 mm	
6.	Pitch of Corrugations Sheet (min.)	75 mm	
Additional Specification			
1.	Length of Sheet	4270 mm (14 Ft)	
2.	Type of Sheet	Color Coated Galvanized Corrugated Sheet	
3.	Width of Sheet	1067 mm (3.50 Ft)- 1220 mm. (4 Ft)	
4.	Type of Coating	RMP (Regular Modified Polyester)	
5.	Mass of Zinc Coating	120 GSM of Zinc Coating in 1 SqM., Class 8 (as per BSI)	
6.	Make	Tata/ JSW/ Jindal/ Equivalent	
7.	Color	Sky Blue	
8.	Thickness of base Steel as per IS:277	0.63 mm or more	
9.	Quantity	30 units	
10.	Delivery Terms Mention the delivery period for supply of corrugated galvanized steel sheet	In Weeks	

TERMS & CONDITIONS

- The items shall be recently manufactured at time of delivery.
- Both Techno-Commercial and price bid shall be evaluated in single only.
- The Party has to provide the offer along with Technical & commercial Documents strictly.
- All sheets shall be ISI marked individually.
- Party has to provide **catalogue** of offered Make of item along with Offer.
- **Acceptance Criteria:** All items shall be defect free & same as per technical specification.
- **Payment Terms:** 100% payment will be made after final acceptance at SDSC SHAR, Sriharikota.
- **Delivery Location:** Satish Dhawan Space Centre, Sriharikota, Tirupati Dist., 524124, Andhra Pradesh

GENERAL INSTRUCTIONS

- The party has to submit the compliance statement as mentioned above without any failure otherwise offer will not be accepted.
- The Expected delivery time must be mentioned along with the offer for items.
- Supplier has to provide **1-year warrantee certificate** against any manufacturing defects from date of receipt & acceptance at SDSC-SHAR and Original ink/digitally signed (using valid DSC) Invoice along with item.
- Item should be packed properly to avoid any damage during transportation.