

**GOVERNMENT OF INDIA  
DEPARTMENT OF SPACE  
ISRO TELEMETRY TRACKING & COMMAND NETWORK (ISTRAC)  
BANGALORE**

**Tender for Firewall, Logger and Analyser for IRS Mission Network at  
SCC and ASCC Lucknow**

**Bids to be submitted online**

**Tender No.: ISTRAC/ISTRAC PURCHASE/TR202200019701 dated 29-09-2022**

## A. Tender Details

Tender No :	<b>ISTRAC/ISTRAC PURCHASE/TR202200019701</b>
Tender Date :	<b>29-09-2022</b>
Tender Classification:	<b>GOODS</b>
Purchase Entity :	<b>ISTRAC PURCHASE</b>
Centre :	<b>ISRO TELEMETRY TRACKING &amp; COMMAND NETWORK (ISTRAC)</b>

### **SITC of Firewall, Logger and Analyser for IRS Mission Network at SCC and ASCC Lucknow**

Note: 1) This is a Dual Part Tender. Please submit your Offers separately for Technical and Price Bid under relevant Template. Please upload Price Bid under Price Bid only and nowhere else. If price is mentioned anywhere other than Price Bid, your offer will not be considered. 2) Please provide your compliance separately for (a) Performance Bank Guarantee Clause (b) Liquidated Damages Clause (c) Security Deposit Clause. 3) The Technical Bid and Price Bid Opening Date and Time is tentative only.

#### **A.1 Tender Schedule**

Bid Submission Start Date :	<b>29-09-2022 17:00</b>
Bid Clarification Due Date :	<b>17-10-2022 17:00</b>
Bid Submission Due Date :	<b>15-11-2022 17:00</b>
Bid Opening Date :	<b>16-11-2022 10:00</b>
Price Bid Opening Date :	<b>24-11-2022 10:00</b>

## **B. Tender Attachments**

NA

### **Instructions To Vendors**

#### **1. INSTRUCTIONS TO TENDERERS FOR ONLINE SUBMISSION OF TENDERS THROUGH E-PROCUREMENT SYSTEM**

1. a) Bidders shall arrange themselves all resources, including Digital signature certificates and Internet Connections at their own cost, for participating in online tendering.
- b) Vendors can download the tender details and submit their offers online using their vendor accounts (obtained during registration) in our portal. Help demos for tender download and bidding processes are given on home page.
- c) The tender should be submitted online in the ISTRAC link before the due date and time as specified in the tender schedule in the portal.
- d) Vendors shall also take note of other Instructions to tenderers indicated in the tender documents.

#### **2. Conditions for online submission of tenders:**

- a) It is mandatory for interested parties to register as vendors in our e-procurement portal <https://eproc.vssc.gov.in/home.html> for participating in online eProcurement process of ISRO. Only registered vendors can submit their offers online in our eProcurement portal.
- b) Vendors who are already registered in the existing EGPS software of ISRO, please register by clicking the link in the email you would have already received from 'eproc@vssc.gov.in'. After registration, do the profile update by login to this portal.
- c) For new vendors, who are not registered in the existing EGPS software, vendor registration will be released along with the portal release. To register as vendors please refer to the help demos listed on the home page of the e-procurement link mentioned above. They may approach help desk (contact details provided on the home page) for any technical help for registration and subsequent process.
- d) OEM details should be added in your E-Procurement profile under Add Agent/Principal without fail.

3. ISTRAC shall not be responsible for failure of vendors in submitting bids online caused due to technical reasons at vendor end such as network or power failures, computer failure, internet-browser, mistakes / errors in filling the bids on line by vendor etc.

#### **4. Procedure for seeking clarifications/help for the tender:**

- a) All enquiries regarding the tenders and submission of offers shall be online and only through our eProcurement portal.
- b) Vendors may approach help desk e-mail id and phone number given on the home page for any technical help (e-mail: [eproc@vssc.gov.in](mailto:eproc@vssc.gov.in) and Phone: +91471 2565454/4574/2527/3753/3289).

5. Queries by vendors on technical problems on the last day of tender will not be binding on ISTRAC/ISRO for resolving/addressing. ISTRAC will not be responsible for non-submission of bids for those cases.

## **2. TENDER TERMS AND CONDITIONS**

1. All information in Vendor Specified Terms shall be provided without fail to avoid unnecessary correspondence / delay in process. The same should reach before technical bid opening date and time without fail.

2. As per Rule 144(xi) of General Financial Rules, 2017, any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non consultancy services) or works (including turnkey projects) only if the bidder is registered with the Competent Authority (i.e., Department for Promotion of Industry and Internal Trade) in line with Order (Public Procurement No. 1, 2 and 3) dated 23/07/2020 and 24/07/2020 or any amendments thereon issued by the Public Procurement Division, Department of Expenditure, Ministry of Finance. Hence, Vendors or Agents of a Vendor (Indian or Others) from a country sharing border with India shall submit the copy of Valid Registration made with DPIIT along with the tender mandatorily, without which the offer will be treated as invalid.

3. a) Order no: F.No.6/18/2019 PPD dated 23.07.2020 of Department of Expenditure), Ministry of Finance Under Public procurement division for the General Financial rule (GFRs).

4. b) Class I local supplier means a supplier or service provider, whose goods, service or works offered for procurement, has local content equal to or more than 50%, as defined under order.

5. c) Class II local supplier means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under this Order.

6. d) Bidders offering imported products will fall under the category of Non-local suppliers. They cannot claim themselves as Class I Local suppliers/Class II Local suppliers by claiming the services such as transportation, insurance, installation, commissioning, training and after sales service support like AMC/CMC etc. as local value addition.

7. e) Verification of local content: i) The Class I local supplier/ Class II local supplier at the time to tender, bidding or solicitation shall be required to indicate percentage of local content and provide self certification that the item offered meets the local content requirement for Class I local supplier / Class II local supplier as the case may be. They shall also give details of the location(s) at which the local value addition is made.

8. A supplier who has been debarred by any procuring entity for violation of this order shall not be eligible for preference under this order for procurement by any other procuring entity for the duration of the debarment. The debarment for such other procuring entities shall take effect prospectively from the date on which it comes to the notice of other procurement entities, in the manner prescribed.

9. Delivery Terms: FOR ISTRAC

10. GENERAL TERMS & CONDITIONS FOR BIDDERS: For this procurement, bids from Class I, class II and Non-Local Suppliers are admissible. Provisions contained in Public Procurement (Preference to Make in India), Order 2017 issued by Department for Promotion of Industry and Internal Trade (DIPP), Ministry of Commerce & Industries vide letter No. P 45021/2/2017 PP(BE II) dated 04.06.2020 and subsequent amendment & directives shall be followed. Accordingly, offer will be evaluated & processed in conformation with above referred GOI order (Specially mentioned below). The bidder shall provide compliance and undertaking as per order and hereafter amendments:

11. If an agent submit bid on behalf of the principal/OEM, the same agent shall not submit a bid on behalf of another principal/OEM in this tender for the same item. If submitted, all offers will be liable for rejection.

12. iii) False declarations will be in breach of the code of Integrity under Rule 175(1)(i)(h) of the General Financial Rules (GFR) for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the general Financial Rules along with such other actions as may be permissible under Law.

13. ii) In case bid value is in excess of Rs. 10 Cr., Class I local supplier/ Class II local supplier shall be required to provide a certificate from the statutory auditor or cost auditor of the company (in the case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content.

14. In case the bidders propose any other payment terms in deviation with the standard terms mentioned in the tender enquiry, it may be noted that applicable cash flow implications will be loaded on the prices quoted for commercial comparison of the offers. If advance payments are insisted by the bidders, interest at the rate of MCLR (Marginal Cost Linked Rate) as notified by State Bank of India from time to time shall be loaded on the prices for price comparison.

15. In this tender either the Indian agent on behalf of the principal/OEM or the principal /OEM itself can bid, but both cannot bid simultaneously for the same item. Indian agents while quoting on behalf of their principals shall provide necessary latest authorisation letter obtained from their principals/manufacturers.

16. Liquidated damages: If the vendor fails to deliver the items on or before the delivery date, or any

extension thereafter purchaser shall recover from the vendor as liquidated damages a sum of 0.5% of the contract price of the undelivered stores for each calendar week of delay. The total liquidated damages shall not exceed 10% of the contract price of the unit or units so delayed.

17. Model Certificate for Tenders: I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered.

18. Model Certificates for Tenders for Work involving possibility of sub contacting: I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub contracting to contracting from such countries I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub contract any work to a contract from such countries unless such contractor is registered with the Competent Authority. I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered. Provide Compliance for the above in Vendor Specified Commercial Terms.

19. NO EMD AND TENDER FEE.

20. Performance Bank Guarantee (PBG) to be furnished as a security for fulfilment of warranty obligations by the successful vendor after satisfactory execution of purchase order/Contract (3% of the value of the purchase order/Contract). Central SUs/PSE/Autonomous bodies are exempted from the production of Performance Bank Guarantee. Instead; an indemnity bond shall be furnished in lieu of PBG.

21. Product Scope: Class I local supplier/ Class II local supplier shall offer only standard and catalogued product for Equipment / Spares Cards / assemblies. If the above offered Equipment / Cards / Assemblies are under development / to be developed the bid will not be considered.

22. PUBLICITY: No publicity of any kind whatsoever in case of PURCHASE ORDER shall be given by the Supplier without prior permission of the Purchaser.

23. SECRECY: The technical information, drawings, specifications and other related documents, forming part of the CONTRACT, are the property of the Purchaser and shall not be used for any other purpose, except for execution of the CONTRACT. All rights, including rights in the event of grant of patent and registration of designs are reserved. The technical information, drawings, specifications, records and other documents shall not be copied, transcribed, traced or reproduced in any other form or otherwise in whole and/or duplicated, modified, divulged and/or disclosed to a third party nor misused in any other form whatsoever without Purchasers consent in writing except to the extent required for the execution of this CONTRACT. These technical informations, drawings, specifications and other related documents shall be returned to the Purchaser with approved copies and duplicates, if

any, immediately after they have been used for the agreed purpose.

24. Senior Purchase and Stores Officer, ISTRAC, reserves the right to accept or reject any/or all the tenders in part or full without assigning any reasons thereof.

25. Submit the bid on or before due date.

26. Successful vendor has to submit the security deposit. (3 % of the value of the purchase order). Central PSUs/PSE/Autonomous bodies shall be exempted from the payment of security deposit, and instead, an indemnity bond shall be secured from them.

27. VENDORS HAS TO REFLECT THE POINT NO (4), (5) AND (6) IN THEIR BID.

28. TAXES: GST is payable as per applicable rates.

### **3. PROFORMA FOR INSTRUCTIONS TO TENDERERS AND TERMS & CONDITIONS OF TENDER**

1. a) All available technical literature, catalogues and other data in support of the specifications and details of the items should be furnished along with the offer.

(b) Samples, if called for, should be submitted free of all charges by the tenderer and the Purchaser shall not be responsible for any loss or damage thereof due to any reason whatsoever. In the event of nonacceptance of tender, the tenderer will have to remove the samples at his own expense.

(c) Approximate net and gross weight of the items offered shall be indicated in your offer. If dimensional details are available the same should also be indicated in your offer.

(d) Specifications: Stores offered should strictly confirm to our specifications. Deviations, if any, should be clearly indicated by the tenderer in his quotation. The tenderer should also indicate the Make/Type number of the stores offered and provide catalogues, technical literature and samples, wherever necessary, along with the quotations. Test Certificates, wherever necessary, should be forwarded along with supplies. Wherever options have been called for in our specifications, the tenderer should address all such options. Wherever specifically mentioned by us, the tenderer could suggest changes to specifications with appropriate response for the same.

2. ACCEPTANCE OF STORES: (a) The stores shall be tendered by the Contractor for inspection at such places as may be specified by the purchaser at the Contractor's own risk, expense and cost. (b) It is expressly agreed that the acceptance of the stores Contracted for, is subject to final approval by the purchaser, whose decision shall be final. (c) If, in the opinion of the purchaser, all or any of the stores do not meet the performance or quality requirements specified in the Purchase Order, they may be either rejected or accepted at a price to be fixed by the purchaser and his decision as to rejection and the prices to be fixed shall be final and binding on the Contractor. (d) If the whole or any part of the stores supplied are rejected in accordance with Clause No. (c) above, the purchaser shall be at liberty, with or without notice to the Contractor, to purchase in the open market at the expense of the

Contractor stores meeting the necessary performance and quality Contracted for in place of those rejected, provided that either the purchase, or the agreement to purchase, from another supplier is made within six months from the date of rejection of the stores as aforesaid.

3. ARBITRATION : All disputes, differences, claims and demands arising under or pursuant to or touching this agreement shall be referred to Arbitration of a sole Arbitrator to be appointed by the Director, ISTRAC, whose decision/award will be final and binding on both the parties. Such arbitration shall be held in Bangalore and shall be subject to and governed by the provisions of the Arbitration and Conciliation Act of 1996 or any statutory modification or re-enactment thereof. The language to be used in Arbitration is English only.

4. As a Government of India Department, this office is exempted from payment of Octroi and similar local levies. Tenderers shall ensure that necessary Exemption Certificates are obtained by them from the Purchase Officer concerned to avoid any payment of such levies.

5. a) Your offer should be valid for 120 days from the date of opening of the tender. b) Prices are required to be quoted according to the units indicated in the annexed tender form. When quotations are given in terms of units other than those specified in the tender form, relationship between the two sets of units must be furnished.

6. CUSTOMS DUTY : This office is eligible for Concessional Customs Duty @ 5.5% against Ministry of Finance, Department of Revenue, Government of India, vide Customs Notification No.51/96-Cus Dated 23-07-1996 (Sl.No.1) and amended under Notification No.93/96 dated 11th December 1996 and 24/2002 dated 01-03-2002

7. DESPATCH: The Contractor is responsible for obtaining a clear receipt from the Transport Authorities specifying the goods despatched. The consignment should be despatched with clear Railway Receipt/Lorry Receipt. If sent in any other mode, it shall be at the risk of the Contractor. Purchaser will take no responsibility for short deliveries or wrong supply of goods when the same are booked on 'said to contain' basis. Purchaser shall pay for only such stores as are actually received by them in accordance with the Contract.

8. TAXES: GST is payable as per applicable rates.

9. GUARANTEE & REPLACEMENT: (a) The Contractor shall guarantee that the stores supplied shall comply fully with the specifications laid down, for material, workmanship and performance. (b) Warranty shall be for the period mentioned in the tender document. After the acceptance of the stores, if any defects are discovered therein or any defects therein found to have developed under proper use, arising from faulty stores design or workmanship, the Contractor shall remedy such defects at his own cost provided he is called upon to do so within the warranty period, by the purchaser who shall state in writing in what respect the stores or any part thereof are faulty. (c) If, in the opinion of the purchaser, it



becomes necessary to replace or renew any defective stores such replacement or renewal shall be made by the Contractor free of all costs to the purchaser, provided the notice informing the Contractor of the defect is given by the purchaser in this regard within the said period of warranty from the date of acceptance thereof. (d) Should the Contractor fail to rectify the defects, the purchaser shall have the right to reject or repair or replace at the cost of the Contractor the whole or any portion of the defective stores. (e) The decision of the Purchaser notwithstanding any prior approval or acceptance or inspection thereof on behalf of the Purchaser, as to whether or not the Stores supplied by the Contractor are defective or any defect has developed within the said period of warranty or any other period or as to whether the nature of defects requires renewal or replacement, shall be final, conclusive and binding on the Contractor. (f) To fulfill guarantee conditions outlined in (a) to (e) above, the Contractor shall, at the option of the Purchaser, furnish a Bank Guarantee (as prescribed by the Purchaser)

10. If the IGST is applicable, the same will be reimbursed if it is reflected in Bill Of Entry. Proof shall be provided while claiming payment.

11. It is to be noted that either Customs Duty or GST is applicable ( any one)

12. JURISDICTION : The contract/ purchase order shall be governed by an interpreted and construed in accordance with the laws of India. The courts situated at Bangalore only shall have jurisdiction to deal with and decide any legal matter or dispute arising out of contract/ purchase order.

13. PACKING FORWARDING & INSURANCE: The Contractor will be held responsible for the stores being sufficiently and properly packed for transport by rail, road, sea or air to withstand transit hazards and ensure safe arrival at the destination. The packing and marking of packages shall be done by and at the expense of the Contractor. The purchaser will not pay separately for transit insurance, all risks in transit being exclusively of the Contractor and the Purchaser shall pay only for such stores as are actually received in good condition in accordance with the Contract.

14. Please provide your compliance for Security Deposit, Performance Bank Guarantee and Liquidated Damages Clause.

15. PRICES: Tender offering firm prices will be preferred. Where a price variation clause is insisted upon by a tenderer, quotation with a reasonable ceiling should be submitted. Such offers should invariably be supported by the base price taken into account at the time of tendering and also the formula for any such variation/s.

16. REJECTED STORES: Rejected stores will remain at destination at the Contractor's risk and responsibility. If instructions for their disposal are not received from the Contractor within a period of 14 days from the date of receipt of the advice of rejection, the purchaser or his representative has, at his discretion, the right to scrap or sell or consign the rejected stores to Contractor's address at the

Contractor's entire risk and expense, freight being payable by the Contractor at actuals.

17. Sales Tax and/or other duties/levies legally leviable and intended to be claimed should be mentioned in the price bid template. If nothing is mentioned, then it will be presumed that the rate quoted is inclusive of all taxes/duties.

18. SECURITY DEPOSIT: Wherever, the Purchase Order value is Rs. 5.00 Lakhs or more, on acceptance of the tender, the Contractor shall, at the option of the Purchaser and within the period specified by him, deposit with him, in cash or in any other form as the Purchaser may determine, security deposit not exceeding ten percent of the value of the Contract as the Purchaser shall specify. If the Contractor is called upon by the Purchaser to deposit, 'Security' and the Contractor fails to provide the security within the period specified, such failure shall constitute a breach of the Contract, and the Purchaser shall be entitled to make other arrangements for the re-purchase of the stores Contracted at the risk of the Contractor in terms of Sub-Clause (ii) and (iii) of clause regarding Delivery. (b) hereof and/or to recover from the Contractor, damages arising from such cancellation.

19. SETTLEMENT OF DISPUTES : Except as otherwise specifically provided in the contract, all disputes concerning question of fact arising under the Contract shall be decided by the Purchaser subject to a written appeal by the Contractor to the Purchaser whose decision shall be final to the parties hereto. Any disputes or differences including those considered as such by only one of the parties arising out of or in connection with the Contract shall be, to the extent possible, settled amicably between the parties. If amicable settlement cannot be reached, then all disputes shall be settled by arbitration.

## 20. TERMS & CONDITIONS OF TENDER

21. TEST CERTIFICATE: Wherever required, test certificates should be sent along with the despatch documents.

22. The authority of the person signing the tender, if called for, should be produced.

23. The Purchaser reserves the right to place order on the successful tenderer for additional quantity up to 25% of the quantity offered by them at the rates quoted.

24. The purchaser shall be under no obligation to accept the lowest or any tender and reserves the right of acceptance of the whole or any part of the tender or portions of the quantity offered and the tenderers shall supply the same at the rates quoted.

25. The tenderer should supply along with his tender, the name of his bankers as well as the latest Income-Tax clearance certificate duly countersigned by the Income-Tax Officer of the Circle concerned under the seal of his office, if required by the Purchaser.

26. The term Contractor shall mean, the person, firm or company with whom or with which the order for the supply of Stores is placed and shall be deemed to include the Contractor's successors, representative, heirs, executors and administrators unless excluded by the Contract.

27. The term Purchase Order shall mean the communication signed on behalf of the Purchaser by an Officer duly authorised intimating the acceptance on behalf of the Purchaser on the terms and conditions mentioned or referred to in the said communication accepting the tender or offer of the Contractor for supply of stores or plant, machinery or equipment or part thereof.

28. The term Purchaser shall mean the President of India or his successors or assigns.

29. The term "Stores" shall mean what the Contractor agrees to supply under the Contract as specified in the Purchase Order including erection of plants & machinery and subsequent testing, should such a condition is included in the Purchase Order.

## C. Bid Templates

### C.1 Technical Bid - Firewall, Logger and Analyser for IRS Mission Network at SCC and ASCC Lucknow

#### 1. firewall

##### Item specifications for firewall

SI No	Specification	Value	Compliance	Offered Specification	Remark
1	Vendor can quote products equivalent or better to Fortigate 101F(Part No. FG-101F ) with Unified Threat protection (FC-10-F101F-950-02-60), 5 years	Fortigate 101F(Part No. FG-101F )	Yes / No / Explain		
2	Physical: The Firewall should be Hardware based, Reliable, purpose-built security appliance with hardened proprietary operating system. The firewall appliance should support Integrated IPS, IDS, DLP, DoS, Web-Filtering, Antivirus and Application control feature.		-		
3	The firewall appliance should support dual stack IPv4 and IPv6 .		-		
4	The Firewall Form Factor should be 1RU.		-		
5	Physical ports - 1G RJ45=12, 1G Fibre=4, 10G Fibre=2 with 02 Nos of 10GE SFP+ transceiver module, short range for all systems with SFP+ and SFP/SFP+ slots.		-		

6	Performance - Firewall: 20Gbps, IPS: 2.6 Gbps, NGFW:1.6 Gbps, Throughput 1Gbps, Firewall Latency: 4.97ms or better		-		
7	Device shall have hot swappable redundant power supply.		-		
8	Storage: 480 GB SSD storage		-		
9	Device shall support minimum 20 nos of IPSec Site-to-Site VPN		-		
10	Device shall support for upto 8 nos of firewall virtual partitioning. Each partition/instance should act as independent firewall with all features and should have independent users and resource management capabilities.		-		
11	The Firewall should be Hardware based, Reliable, purpose- built security appliance with hardened specialized purpose built operating system.		-		
12	The firewall appliance should support Integrated IPS, IDS, DLP, DoS, Web-Filtering, Antivirus and Application control feature		-		
13	The firewall appliance should support dual stack IPv4 and IPv6		-		

14	The UTM shall have provision for integration with centralized management and definition update by specialized firewall manager device and centralized logging and report generation by OEM make specialized hardware for firewall management and traffic report generation as per UTM Traffic Logging and Analysis Device and UTM Management Device.		-		
15	Security Certification - Valid Indian Common Criteria Certification Scheme (IC3S) for EAL4 or equivalent security certification		-		

## 2. Firewall Logger

### Item specifications for Firewall Logger

SI No	Specification	Value	Compliance	Offered Specification	Remark
1	Vendor can quote products equivalent or better to Fortigate FAZ-1000F(Part No.FAZ-1000F) with 5 years support	FAZ-1000F(Part No.FAZ-1000F)	Yes / No / Explain		
2	The firewall logger device shall be a dedicated appliance based device with 20TB Storage capacity (with RAID protection) for logging the firewall logs, 2x 10GbE RJ45 Network Interface, 2x 10GbE SFP+Network Interface, and up to 660 GB/Day of Logs.		-		

3	IT shall have capability to partition the Logger to have dedicated Logging instance from different network segments with-out mixing traffic form other segment.		-		
4	The device shall be supported for 5 years with failed disk retention		-		
5	The logger shall have advance analytics capacity and shall also work as a SOC for UTM traffic		-		
6	The device shall show traffic log, event log, DNS log, security logs etc in different category		-		
7	The device shall support custom and automated report generation		-		
8	Device shall have hot swappable redundant power supply.		-		

### 3. Firewall Management Device

#### Item specifications for Firewall Management Device

SI No	Specification	Value	Compliance	Offered Specification	Remark
1	Vendor can quote products equivalent to Fortigate FMG-400G(Part No. FMG-400G) with 5 year	FMG-400G(Part No. FMG-400G) with 5 year	Yes / No / Explain		
2	The firewall manager device shall be a dedicated appliance based device.		-		
3	The product shall support 150 Devices/VDOMs		-		
4	Storage Capacity 24TB with RAID 5 protection		-		

5	Device shall have hot swappable redundant power supply		-		
6	Total Interfaces 4X GE RJ45 with 2 SFP (loaded)		-		

**Common Specifications (Applicable for all items)**

SI No	Specification	Value	Compliance	Offered Specification	Remark
1	Warranty shall start from the date of acceptance of the full configuration.		-		
2	The warranty details after acceptance of the product by ISTRAC must reflect on OEM website as per warranty SLA		-		
3	Vendor shall ensure that, during contract period if product which is delivered to ISTRAC is reaching end-of-life, then vendor shall replace device with an equivalent or better make device of same OEM to ensure service continuity during support period.	ISTRAC will not pay any extra cost for this upgrade.	Yes / No / Explain		
4	System installation, commissioning is the sole responsibility of the vendor.		-		



5	Extra Deliverables	41. At the time of installation and commissioning of the configuration if it is found that some additional hardware accessories or software items with licenses are required to complete the configuration to meet the operational requirement of the configuration which were not included in the vendor's original list of deliverables then vendor is required to supply such items to ensure the completeness of the configuration at no extra cost to ISTRAC. Vendor should ensure completeness of the list of deliverables in the offer to avoid such discovery during installation.	Yes / No / Explain		
6	Vendor shall submit following certifications from OEM on OEM's letter head -	a. The vendor is authorized for participating in the bid b. The offered hardware is not an obsolete product c. The offered hardware / software component is back-to-back supported by the OEM during the warranty period d. OEM has no objection in retaining HDD or storage media against replacement of faulty media	Yes / No / Explain		
7	For all items in the list of deliverables offered by the vendor, the manufacturer's part number should be clearly indicated. Offer of items without clear specification of part number is not acceptable.		-		

8	Vendor should indicate the part nos. of the deliverable items clearly. The part numbers & description of the items in the offer should match the part numbers & description of the items mentioned in the manufacturer's data sheets.		-		
9	The part numbers & description of the goods delivered should match the part numbers & description in the offer.		-		
10	Vendor may note that any component which is a better / improved version of the specification may be offered. However, the offered product shall be the latest or next generation hardware in the same product family as specified.		-		

11	Vendor should carefully consider all the clauses in the specifications and should ensure that their offer is complete in all respects at the time of submission.	Complete technical documentation justifying the compliance should be enclosed along with their offer. Offer which are incomplete are liable to be considered non-compliant.	Yes / No / Explain		
12	Specifications of the major items have been provided in the enclosed document.	In case any additional accessories/ software media/licenses are required to complete the configuration for full functionality and/or better manageability vendor should include such hardware accessories and related software elements or plug-ins to enterprise management software with licenses in their offer.	Yes / No / Explain		
13	The cost quoted by the vendor should be for delivery at ISTRAC stores, Bangalore and installation & commissioning at ISTRAC sites in Bangalore.		-		
14	Compliance to BIS norms for safety standard IS 13252:2010 or equivalent BIS standard, RoHS India[E-Waste (Management) Rules, 2016] certification or equivalent. Security Certificate: IC3S or better		-		

15	Five years NBD onsite global support with advanced replacement in all major countries with Failed media retention		-		
16	Power supply compatibility, Environmental, Electro-magnetic Emission, Safety and Acoustics certification for installation at European Union, US, Australia, Japan and other foreign nations.		-		
17	Complete Quality control of system component manufacturing, certification of all components under Switch OEM and delivery as a single product with from switch OEM part numbers including SFPs		-		
18	Online availability of product catalogue, detailed datasheet & user manual, integration and installation guide, product configurator.		-		

19	Online availability of Download link firmware and upgrades from OEM website and user knowledge base forum, certified training program for supplier competency verification		-		
20	Demo product will be made available on request with-in 3 weeks after intimation from ISTRAC if asked for evaluation		-		
21	Should support integration with Appliance based Log/Traffic analyser and centralised Device Manager from the Same OEM.		-		
22	ISTRAC shall retain the failed media during warranty replacement.		-		
23	Manufacturers support package for Warranty and technical support only should be quoted.		-		

### Supporting Documents required from Vendor

5 additional documents can be uploaded by the vendor

## C.2 Commercial Terms / Bid

Sl. No.	Description	Compliance	Vendor Terms
1	Payment Term (Our normal terms of payment is 100% within 30 days from the date of Supply, Installation, Testing , Commissioning & Acceptance of the items at our site)	Yes / No / Explain	
2	Taxes and other costs, if any	Yes / No / Explain	
3	Delivery Period	Yes / No / Explain	
4	Delivery Term	Yes / No / Explain	
5	Security Deposit: FD or BG for 3% of PO value to be submitted after receipt of PO and valid till supply & acceptance.	Yes / No / Explain	
6	Performance Bank guarantee : BG for 3% of PO value to be submitted while claiming payment valid till end of warranty period with a claim period of 60 days.	Yes / No / Explain	
7	SD-cum-Warranty (PBG) (in lieu of SD & PBG as a single instrument): BG for 3% of PO value to be submitted after receipt of PO valid till end of warranty period with a claim period of 60 days.	Yes / No / Explain	
8	DELAY IN COMPLETION / LIQUIDATED DAMAGES :If the Contractor fails to deliver the stores within the time specified in the Contract or any extension thereof, the Purchaser shall recover from the Contractor as Liquidated Damages a sum of one-half of one per cent (0.5%) of the Contract price of the undelivered stores for each calendar week of delay. The total liquidated damages shall not exceed ten percent (10%) of the contract price of the unit or units so delayed. Stores will be deemed to have been delivered only when all their component parts are also delivered. If certain components are not delivered in time, the stores will be considered as delayed until such time as the missing parts are delivered.	Yes / No / Explain	
9	Warranty	Yes / No / Explain	

10	Validity	Yes / No / Explain	
11	Name and Address of the company on whom purchase order to be placed (OEM if any should be added in your E-Procurement profile under Add Agent/Principal without fail). Address indicated here must be available in your profile as a Principal/Agent failing which PO will be placed on the e-procurement address available in the profile.	Yes / No / Explain	
12	Certificate of Undertaking: Any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods or services (including consultancy services and non consultancy services) or works (including turn-key projects) only if the bidder is registered with the Competent authority (i.e. DPIIT). Hence, it is mandatory to furnish Certificate of Undertaking as indicated in the tender document.	Yes / No / Explain	
13	Foreign vendors are permitted to quote. 1. Class -I and Class-II Local suppliers as per make in India policy are also eligible to participate in the bid. 2. The percentage of local content should be specifically mentioned in the offer if the quote is from Class-I or Class-II local supplier 3. Preference will be given to class-I Local Supplier and in their absence, class-II Local suppliers and in their absence Non-Local suppliers will be considered.	Yes / No / Explain	
14	Percentage of local content for the quoted item.	Yes / No / Explain	
15	Details of location (s) at which the local value addition is made	Yes / No / Explain	
16	GeM Seller ID: As per GoI OM No. 6/9/2020-PPD dated 24.08.2020 and DO No. 170/CEO-GeM/2020, sellers providing Goods and Services to Central Government Organizations shall be registered on GeM and obtain a unique GeM registered ID. Hence please get registered in GeM and furnish your GeM Seller ID.	Yes / No / Explain	
17	Any other terms	Yes / No / Explain	

### C.3 Price Bid

Sl. No.	Item	Quantity	Unit Price	Currency	Total Price	Remark
1	firewalll	1.0 - 5.0 Nos.		-		
		6.0 - 8.0 Nos.		-		
		9.0 - 10.0 Nos.		-		
2	Firewall Logger	1.0 - 2.0 Nos.		-		
		3.0 - 4.0 Nos.		-		
		5.0 - 6.0 Nos.		-		
3	Firewall Management Device	1.0 - 2.0 Nos.		-		
		3.0 - 4.0 Nos.		-		
		5.0 - 6.0 Nos.		-		

**Common charges (Applicable for all items)**

<b>P&amp;F Charges</b>	
<b>Freight Charges</b>	
<b>Installation Charges</b>	
<b>Documentation &amp; Handling Charges</b>	
<b>Other Charges (If any)</b>	