## RTI third party audit comments on Self-appraisal report for year (2021-22)

## Department Name: Department of Space and Indian Space Research Organisation (ISRO) Public Authority Name: Department of Space

The self-appraisal report for the year 2021-22 of Department of Space and Indian Space Research Organisation (ISRO) has been audited. The Department & ISRO have made most of the information available to the citizen proactively, as is it evident from the links provided in self-appraisal. The existing records are well digitised and categorized. In general, the information displayed are complete, comprehensive and serves the purpose of proactive disclosure. Improvements have been made based on the audit report of 2020-21. Details comments are available on audited part of the report.

Although care has been taken by the Department of Space and ISRO to provide full and relevant information, there is yet some scope for improvements. Some of the specific items on which information is to be disclosed are listed below:

- 1) A flow chart of the decision-making process may be given to make the process easy to understand along with a flow chart of channel of submission of all cases for taking decision may be disclosed. (1.3.1 & 1.3.2)
- 2) There is a need to disclose time limit for taking a decision (1.3.4);
- 3) Disclose the process of public grievance redressal system in DoS and ISRO in the form of a flow chart, along with time limit, if any. (1.4.5);
- 4) Details of composition of other Councils and Committees listed in 1.7.1 too need to be disclosed (1.7.2);
- 5) The details educational and training for CPIOs & FAA could be given in a pdf documents along with the number of programmes conducted and officers who attended them along with the relevant URL could be given here;
- 6) Regarding the budget details wherever possible details for individual schemes and projects may be disclosed department-wise using tables and graphs (2.1.1 to 2.1.4);
- 7) That the manner of execution of subsidy program is not applicable (2.3), Discretionary and non-discretionary grants (2.4) and Particulars of recipients of concessions, permits of authorizations granted by the public authority (2.5) are not applicable may be stated with link to the relevant URL;
- 8) Action Taken Reports on C&AG reports are also to be disclosed (2.6.1);
- 9) Particulars of Facilities available to citizen for obtaining information (4.4): If these are not open for the public the same may be disclosed;

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